

Park House Staff Newsletter



What a busy start to the summer! We've had a national IT outage, shortness of staff, a patient open day, trialed our new care home system with Bagshot Gardens, the launch of our PPG, a park house baby(!!), a GP off to get married(!!!) and the launch of our Covid, Flu AND RSV Campaigns!
So what do you guys need to know!

HELLO & GOODBYES

Debbie has decided to not continue at the practice and we truly wish her all the best! Hopefully you have all met Emily now who is doing amazingly well in her new role as Office Manager. We are still openly recruiting for one more receptionist & a Practice nurse (I don't know who is more excited about this me or Kate!).



Meet Baby Gursevak!!
Born on the 1st of August. I am sure you will all join me in congratulating Jaujar and Rimple on their beautiful baby boy. While Jaujar is on Paternity leave please do not send him any emails.

FOCUS OF THE MONTH

We will be focusing on vaccination campaigns this month! Please head to the focus of the month board for more in-depth detail about what vaccines we are heavily promoting over the next 6 months.



CLINICS

Our Covid & Flu Sunday clinic is now fully booked. Patients can still book in with Maxine & Helen that day for Flu ONLY. We have 'mini' covid and flu clinics on the 4th, 11th, 14th and 18th. Once these are fully booked we will review again.



Most of the staff this month will be on annual leave at some point. Please remember to respect people out of office and send your queries to someone else if possible.

Dressing Appointments.

Please remember that Helen can do wound care as well as Kate and in her absence they should be booked with her on a Thursday. If there is no appointments or you are unsure please do not turn the patient away, say you will speak to your manager and get back to them and discuss with Bethany or Emily.

WEDDING BELLS

As you are all aware Roopie is now on annual leave as she is getting married! We are all super excited to hear about it and I am sure you will join me in congratulating her!



Just a friendly reminder that all baghsot garden queries are now being dealt with by the Admin team upstairs and not reception. If they email reception please send back asking for them to send to the admin department.



PATIENT OPEN DAY

Thank you to all the staff that took part in the patient drop in session on Thursday the 8th. It was a great success with a turn out of around 60 patients. We helped answer queries and concerns, booked patients in for their flu and covid vaccinations, helped them set up a NHS App and showed them how to submit a e-consult. We have gone from no PPG to 40 signups!! Thank you again to everyone who helped make it a successful afternoon.

COVID & FLU CAMPAIGN

Yesterday, we sent out our Patient Newsletter which advised patients they can book in for their covid and flu vaccine. Our first clinic is on the 3rd of October and then our big weekend clinic is going to be on the 6th of October 2024. Kate, Jaujar and Mei-Ling are currently the only three people who are being booked in for both flu and covid co-administration clinics.

As the appointments are more than 6 weeks in advance we aren't able to use the self-booking link so we have advised patients to book via the NHS App or they can call reception between 11am and 2pm to book an appointment. Can I please encourage the clinical staff to book patients in for their covid and flu vaccine if they come to see you in the interim.

So, who is eligible?

FLU:

- are aged 65 or over
- have a certain long-term condition
- pregnant
- live in a care home
- are the main carer for an older or disabled person, or receive a carer's allowance.
- Live with someone who has a weakened immune system
- Frontline health and social care workers

Covid/Both:

- are aged 65 or over
- immunosuppressed
- live in a care home
- Frontline health and social care workers



RSV VACCINE

Respiratory syncytial virus (RSV) is a common virus which can cause a lung infection called bronchiolitis.

Who is eligible? Adults aged 75 to 79 years old and Pregnant women from 28 weeks gestation

When does the program start? from the 1st of September

SPOTLIGHT

Spotlight this month goes to Kerry. I think we can all agree she is fountain of knowledge and always helps others when needed. However, this is not the reason she is getting the spotlight this month!

Kerry has gone above and beyond on several occasions over the last couple of months to help sort complex issues for our patients. She has gone above and beyond so thank you so much.



Park House Surgery.